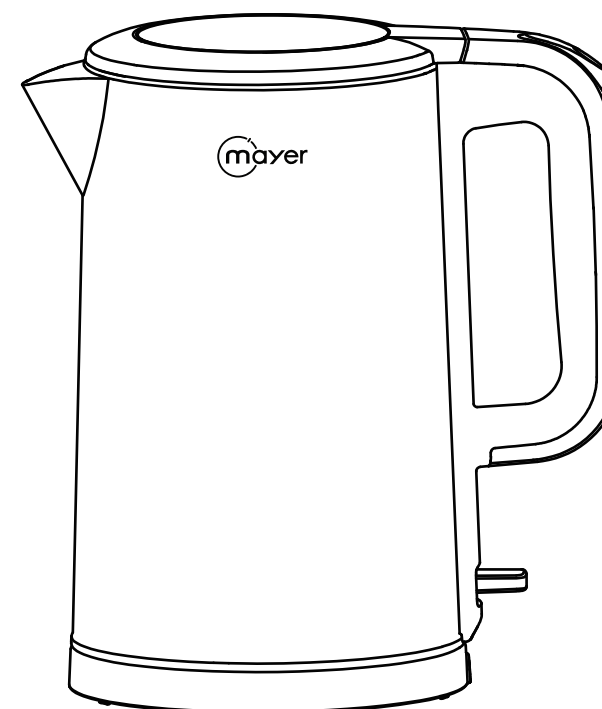


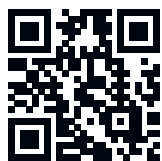


# Electric Kettle MMEK1800



## Warranty & Customer Service

SCAN FOR



e-Warranty

### Singapore

e-Warranty Registration at [www.mayer.sg](http://www.mayer.sg)

#### MAYER MARKETING PTE LTD

Customer Service Hotline: 6542-8383 (Mon - Fri 9:00am to 5:00 pm)

#### Service Centre Operating Hours:

Mon - Fri: 9:00am to 5:00pm

Sat: 9:00am to 12:00pm

Closed on Sunday & Public Holidays

71 Ubi Crescent, #06-02, Excalibur Centre, Singapore 408571.

SCAN FOR



e-Warranty

### Malaysia

e-Warranty Registration at [www.khind.com.my/e-warranty.html](http://www.khind.com.my/e-warranty.html)

#### MAYER MALAYSIA SDN BHD

Customer Service Hotline: 1800-88-0032

#### Service Centre Operating Hours:

8.30am – 6.00pm (Monday - Friday)

Closed on Saturday, Sunday and Public Holidays

No. 2, Jalan Astaka U8/82, Bukit Jelutong, 40150 Shah Alam, Selangor D.E., Malaysia.

## ELECTRIC KETTLE

Please read this instruction manual thoroughly before operating and keep it for future reference

## IMPORTANT SAFETY INSTRUCTIONS

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been dropped or damaged in any manner. If the power cord is damaged, it must be replaced by the Service Centre to avoid a hazard.
- When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury.
- Do not immerse appliance, cord or plug in water or other liquid.
- Unplug from the outlet when not in use and before cleaning.
- Do not unplug the appliance by pulling on the cord.
- Use the accessories from the appliance only, as other accessories not from the appliance may cause fire, electric shock or injury.
- To avoid circuit overload, do not operate high wattage appliances on the same circuit.
- Do not fill the appliance when positioned on the base. Dry the water on the bottom of the body before placing it onto the power base.
- Never leave the appliance unattended when in use.
- Electric kettle must be operated on a flat surface. Do not place this appliance on or near a hot gas or electric burner or on the top of other electric appliances.
- Do not touch the hot surfaces, use the handle. Beware of steam being emitted from spout or lid especially during boiling and over filling. Do not open the lid during the boiling cycle.
- Do not use the appliance to heat anything other than water. Do not fill above the "max " level, boiling water may overflow. Do not operate kettle if water is below minimum water level.
- Do not let the power cord hang over the edge of the table or over hot surfaces. Always store excess portion of the power cord in the cord storage at the bottom of the base unit.
- Do not switch on if there is a possibility that the water in the kettle is frozen.
- Do not insert any object into slots or holes of the kettle.
- Unplug the appliance when there is no water in it, filling water, when not in use, and before cleaning or moving the appliance.
- Do not use outdoors. This appliance is intended to be used in household and similar applications as:
  - Staff kitchen areas in shops, offices and other working environments;
  - By clients in hotels, motels and other residential environments;
  - Breakfast type environments.

## TROUBLESHOOT

Problem	Cause of Issue	Solution
The appliance cannot be powered on.	The appliance is not powered on.	Check the power socket with another appliance.
		Plug in the power plug correctly.
		Check the main circuit breaker.
	The appliance is faulty.	Please contact our Service Centre.
	The power switch is not pressed properly.	Press down power switch until indicator light turns on
	The appliance has not cooled down after boiling with too little water or no water, due to boil-dry protection safety feature.	Allow the appliance to cool down for about 15 minutes before using the appliance again. Please make sure to add more water, but no more than the maximum level.
The appliance does not switch off after being boiled.	The appliance is faulty.	Please contact our Service Centre.
	The lid is not closed properly.	Close the lid properly.
The appliance powers off before the water is boiled.	The appliance is faulty.	Please contact our Service Centre.
	The inside of the appliance is stained with excessive limestone.	Descale the appliance, please refer to Cleaning and Maintenance.
The appliance does not light up.	The appliance is faulty.	Please contact our Service Centre.
	The plug is not plugged correctly.	Plug in the plug correctly.

3. Boil the lemon water for 1-3 minutes to descale. After boiling, leave the lemon water in the kettle for another half an hour, and repeat to boil the lemon water again once.
4. Pour and rinse the kettle 4-5 times with clean cold water.

Note:

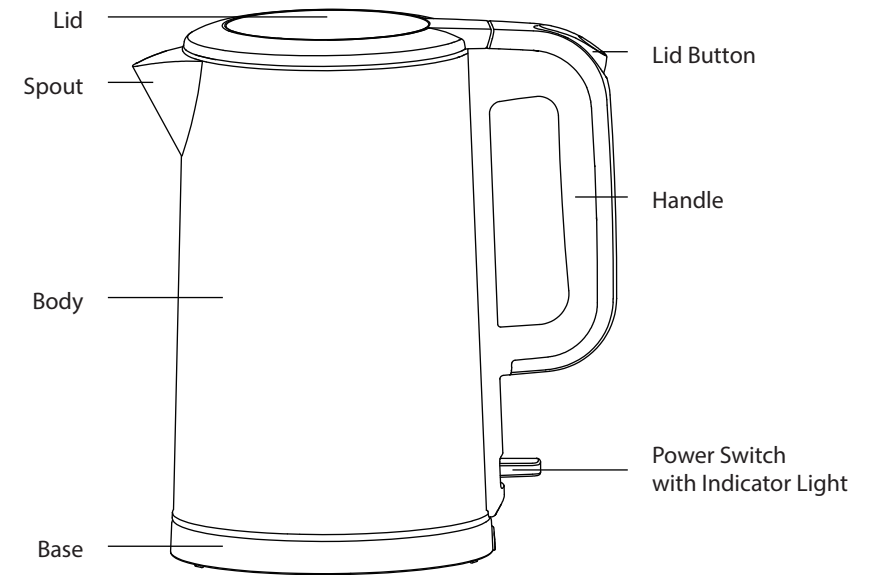
- If necessary, repeat the steps above several times, then appliance will be ready to use.
- Do not immerse into water. The surface of the kettle may be wiped over with a damp cloth and polished with a soft dry cloth.

- Always hold the appliance by the handle. Even after use, the surface of the heating element still has residual heat.
- Do not exceed the MAX mark when filling, the water may boil over and cause burns!
- Always ensure that the lid is tightly closed.
- Do not open the lid when the water is boiling.
- Do not dry boil the kettle.
- Do not move the appliance and do not touch it when it is working.
- Before inserting the plug into the socket, make sure that the mains voltage to be used matches that of the appliance.

## PRODUCT TECHNICAL PARAMETERS

MODEL	RATED VOLTAGE	RATED POWER	GROSS CAPACITY
MMEK1800	220-240V~ 50/60Hz	1850W	1.8L

## INTRODUCTION OF PARTS



## CONTROLS AND OPERATIONS

### Before use

- Carefully unwind the power cord from the bottom section of the base. Please ensure that the power cord does not become tangled up.
- Check the electrical voltage is the same as the appliance.
- Never fill water above the MAX level.
- Before using for the first time, fill water to "MAX" level, boil water and discharged hot water, repeat this two times to remove possible odor.
- Do not touch kettle body to avoid scald when it is working.

### How to use

1. Remove the kettle from the base to fill water.
2. Press the lid button on the handle and open the lid
3. Fill water into the kettle. Make sure that the amount of water filled is no more than the "MAX" level.
4. Close the lid, place the kettle back onto the base.
5. Plug the power cord into a power supply socket and turn on the main switch.
6. Press the power switch on the kettle to power on the kettle. The indicator light on the power switch will turn on, which indicates that the appliance has turned on and started heating to boil the water.
7. The appliance will automatically turn off once the water is boiled. The power switch will go back to up position and the indicator light will go off by itself.
8. Remove the kettle from the base using the handle, and pour out the water into a container or jug.

## CLEANING AND MAINTENANCE

- Always switch off the appliance before removing it from the base.
- Ensure that the appliance is switched off when you set it back onto the base.
- Keep the lid closed when pouring the water out.
- During operation the kettle body becomes hot. Do not touch it and allow the appliance to cool down before storing it away.
- If the appliance is not used for a long time, boil fresh water to the MAX mark 3 - 4 times and pour the water away before reusing again.
- Always turn the appliance off before cleaning it and unplug it from the main plug. Wait until the appliance has cooled down.
- Never immerse the appliance or the base into water or other liquids, this might result in an electric shock or fire.
- Do not use any wire brush or other abrasive objects.
- Do not use any acidic or abrasive detergents.
- Clean the perforated area in the spout with a nylon brush from the inside.
- Rinse the water container out with clean water. Then dry it off with a cloth.
- Clean the housing after use with a slightly damp cloth.
- Do not use chemical, steel wool, or abrasive cleaners to clean the outside of the appliance.
- To prolong the appliance's life, please descale the appliance regularly.

### Descaling

- Regular descaling is necessary to ensure a long life for your kettle.
- The frequency of the descaling operation depends on the hardness of the water and how often the appliance is used. If the tap water is used, it is best to descale it after 8-10 boils.

#### Using White Vinegar:

1. Put a small amount of vinegar or commercially available descaling agent and water, switch the appliance on and boil for 1-3 minutes to descale.
2. After descaling the appliance, boil fresh water two to three more time to remove any residues. Do not consume this water.

#### Using Lemon:

1. Cut a lemon into two halves and squeeze the juice in the appliance, then use the two halves and rub the inside parts to remove any hard water stains. Cut the same lemon into small pieces and add the pieces to the lemon juice inside the kettle.
2. Add water into the kettle, do not go above the MAX level.